Prof. Raid Al-Adaileh

Professor of Business Administration

Personal Information:

Nationality   : Jordan
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About Me

In almost 20 years, I have gained relevant skills and experience, which I shall bring to your university. I have worked hard to improve my communication abilities, team working skills, and academic excellence. I believe that teaching, learning and research are not only activities we do but also a passion and enthusiasm we need to fulfill. In four countries, I have given my 100% effort to learn and to share my learning, and this has enabled me to recognize my capabilities and limitations.

Academic Qualification

Degree	Year of Passing	University
Ph.D.– Business Administration, Thesis titles: "Management Styles and Managers' Attitudes towards IT: A Developing Country Context"	2004	Sheffield Hallam University – School of Business (United Kingdom)
MSc in Systems Management & Consultancy.	2000	Sheffield Hallam University (United Kingdom, Sheffield)
BA Degree in Administrative Sciences.	1992	Mutah University (Karak, Jordan)

Work Experience

09/2024 – present	*Full Professor –* School of Business – Mutah University - Jordan
09/2022 – 09-2024	**Dean of Students Affairs,** Mutah University / Jordan.
09/2019 – 09/2022	**Full Prof- Business Administration**/ MBA Program-School of Business-Skyline university college – United Arab Emirates.
03/2018 – 09/2019	**Full Prof- Business Administration**/ Management information systems, Mutah University-School of Business-Jordan.
09/2015 – 03/2018	**Associate Professor- Business Administration**, Mutah University-School of Business-Jordan.
09/2012 – 08/2015	**Associate Professor at Prince Sultan college** – Al-Faisal university / Abha-Saudi Arabia/ (currently Ibn Rushd College for Management sciences).
02/2012 – 08/2012	**Associate Professor** at Mutah University – Jordan / Faculty of Business Administration.
09/2011 – 02/2012	**Visiting Professor** at Al- Baha University-Saudi Arabia/ Faculty of Business and Finance.
07/2004 – 09/2011	**Assistant Professor** at Mutah University – Jordan / Faculty of Business Administration.
01/1996 – 08/1999	I worked at the investment department in Jordan Islamic bank (Mu'tah branch). I also worked as an accountant manager for three months. This work gave me an opportunity to get in touch with people and develop my communication skills
10/1995 – 01/1996	I worked as an accountant for the housing Bank (Amman/ Jordan) where I got the opportunity to have general knowledge about all activities and services that were provided by this bank.
07/1992 – 10/1994	I worked for Jordan Bank as a teller and money exchanger. I also received a full training on some other banking activities.

List of Publications

[1] Qatawneh, N., Aljaafreh, A., Allymoun, O., & **Aladaileh, R**. (2024). Critical Success Factors Influencing the Behavioral Intention to Adopt Smart Home Technologies. IEEE Acce

[2] Rehman, S. U., Elrehail, H., Taamneh, A., Alsaad, A., & **Al-Adaileh, R**. (2024). Antecedents and consequences of big data knowledge management. International Journal of Information Management Data Insights, 4(2), 100265.

[3] Altarawneh, S. J., & **Al-Adaileh, R.** (2023). Can knowledge management processes support business transformation? The mediating role of business agility. Global Knowledge, Memory and Communication, 72(8/9), 864-881.

[4] Aljaafreh, H., **Al-adaileh, R.**, Aljaafreh, A. (2023) The Level of IT-Business Strategic Alignment and Its Impact on Achieving Sustainable Competitive Advantage as Mediated by The Net Benefits of Information Systems, International journal of business information systems, Vol 42. No (1), pp 187-209.

[5] Naveed Iqbal Chaudhry, Shafique Ur Rehman, Hamzah Elrehail, Turki Fahed Al Masaeid, **Raid Adaileh**, Haitham M. Alzoubi, (2023) Analyzing effect of fear and uncertainty avoidance on use behavior of learning management system: Post COVID-19 era, International Journal of Information Management Data Insights, Volume 3, Issue 2.

[6] Mbaidin, H. O., Alsmairat, M. A., & **Al-Adaileh, R.** (2023). Blockchain adoption for sustainable development in developing countries: Challenges and opportunities in the banking sector. International Journal of Information Management Data Insights, 3(2), 100199.

[7] **Al-adaileh, R**., Alsmairat, M., Momani, A., & Svoboda, P. (2022). Predicting the use of social media business models: The mediating role of organizational e-readiness. International Journal of Data and Network Science, 6(4), 1447-1458.

[8] **Al-adaileh, R**., Alsmairat, M., Momani, A., & Svoboda, P. (2022). Predicting the use of social media business models: The mediating role of organizational e-readiness. International Journal of Data and Network Science, 6(4), 1447-1458.

[9] Alsmairat M, **Al-Adaileh R**, AL-Shboul M and Balfaqi H. (2022) Assessing supply chain performance through the interplay among success drivers, Uncertain Supply Chain Management, Vol. ahead-of-print No. ahead-of-print, DOI: 10.5267/j.uscm.2022.4.006. Scopus Q1. https://growingscience.com/uscm/online.html

[10] Alzoubi, H. M., Elrehail, H., Hanaysha, J. R., Al-Gasaymeh, A., & **Al-Adaileh, R**. (2022). The Role of Supply Chain Integration and Agile Practices in Improving Lead Time During the COVID-19 Crisis. International Journal of Service Science, Management, Engineering, and Technology (IJSSMET), 13(1), 1-11.

[11] Al Kurdi, B., Elrehail, H., Alzoubi, H., Alshurideh, M., & Al- Adaila, R. (2021). The interplay among HRM practices, job satisfaction and intention to leave: An empirical investigation. Journal of Legal, Ethical and Regulatory Issues, 24(1), 1-14.

[12] Al-Tarawneh, A.I. and **Al-Adaileh, R.** (2021), The interplay among management support and factors influencing organizational learning: an applied study, Journal of Workplace Learning, Vol. ahead-of-print No. ahead-of- print. https://doi.org/10.1108/JWL-07-2020-0118. Scopus Q2.

[13] Mehyar H; Saeed M; Baroom H; Aljaafreh A and **Al-adaileh R**. (2020) The Impact Of Electronic Word Of Mouth On Consumers Purchasing Intention, Journal Of Theoretical And Applied Information Technology, 31st January 2020 -- Vol. 98. No. 02 – 2020

[14] Al-adaileh R; Tarawneh S; Dmour R; & Tarawneh T. (2019) The Impact of Organizational Factors in Organizational Learning from the Perspective of Workers in Alkarak Directorates of Education Governorate, International Academic Journal for Economics and Administrative Sciences 1(2)(2019)1-33.

[15] Al-Qatawneh N;, Al-Tarawneh S, Al-Qatawneh N A; **Al- adaileh R.** (2019). The Impact of Knowledge Management Processes on Operational Performance as Mediated by IT Agility, International Review of Management and Marketing, 9(1), 36-43. (SCOPUS Q3)

[16] **Al-adaileh R**. (2018). IT Factors Influencing Organizational Excellence as Mediated by the Level of IT-Business Alignment: A Study of the Mining Sector in Jordan, Scientific Journal for Economic& Commerce, Vol. 18 (1), pp 669-697.

[17] **Al-adaileh R**. (2017). The Level of IT-business Strategic Alignment and Its Impact on Organizational Excellence: A Study of the Jordanian Mining Sector, International Review of Management and Marketing, 7(5), 85-92. (SCOPUS Q3)

[18] **Al-adaileh R;** Saraireh M; Alomis R. (2016). The Level of ICT Usage and its Effect on HRM Functions in Educational Institutions in Abha – Saudi Arabia: An Employees' Perspective, Journal of Theoretical and Applied Information Technology, 93(2), 531-539. (SCOPUS Q3)

[19] Aljaafreh A ; Al-Ani A ; **Aladaileh R**;· Aljaafreh R. (2015). Initial trust in internet banking service in Jordan: Modeling and instrument validation, Journal of Theoretical and Applied Information Technology, 74(1), 68-81. (SCOPUS Q3)

[20] Ali O. Al-Jaafreh, **Raid Al-adaileh**, Asif Gill, Ahmed Al-Ani and Yehia alzoubi. (2014). A Review of Literature of Initial Trust in E-Services: The Case of Internet Banking Services in Jordanian Context, Journal of Electronic Banking Systems, 2014 (2014).

[21] Ali O. Al-Jaafreh, Asif Gill, Ahmed Al-Ani and **Raid Al- adaileh**, Factors Influencing Customer's Initial Trust of Internet Banking Services in the Jordanian Context, 22nd IBIMA Conference, Rome, Italy 13-14 November 2013 (SCOPUS Q4).

[22] **Al-adaileh R**. (2013). Knowledge Management Processes and their Impact on Organizational Performance: An Empirical Study in the Mining Companies in Jordan, European Journal of Social Sciences, 38(3), 352-364.

[23] Al-Mobaideen, H.O., **Al-adaileh, R**.M., Allahawiah, S.R. (2012). Managers' Attitudes towards Web and Information Technology: A Study of Public Sector Managers in Jordan, IJWA, 4(1), 185-200.

[24] **Al-adaileh R**, Dahou K, Hacini I. (2012). The impact of knowledge conversion processes on implementing a learning organization strategy, The Learning Organization, 19(6), 482–496. (SCOPUS Q2)

[25] Dahou K; **Al-adaileh R**; &Hacini I .(2012). The Role of Information and Communication Technology in Implementing a Learning Organization Strategy, Mediterranean Journal of Social Sciences, 3(5), 173-181.

[26] **Al-adaileh R** & Al-Mobaideen H. (2012). Critical Success Factors for ICT Diffusion in Jordanian Universities: An Empirical Analysis, European Journal of Scientific Research, 83 (2), 264-281.

[27] Awwad M & **Al-adaileh R**. (2012). Factors Determining Customer Relationship Management Practices: The Context of Jordanian Commercial Banks, Jordan Journal of Business, 8(1), 208-220.

[28] **Al-adaileh R**. (2011). The impact of Organizational Culture on Knowledge Sharing: The Context of Jordan's Phosphate Mines Company, International Research Journal of Finance and Economics, Issue 63. (SCOPUS Q4)

[29] **Al-Adaileh R**., & Al-Atawi, M. S. (2011). Organizational culture impact on knowledge exchange: Saudi Telecom context. Journal of knowledge Management, 15(2), 212-230.

[30] **Al-adaileh, R. (**2009). An evaluation of information systems success: A user perspective-the case of Jordan Telecom Group. European Journal of Scientific Research, 37(2), 226-239.

[31] **Al-adaileh, R**., & Al- Makhadmeh, A. (2008). An Investigation of Fundamental Organizational Factors Influencing IT/ IS Projects in Jordanian Banking Sector. Jordan Journal of Business Administration, 4(3), 66–74.

[32] Awwad M & **Al-Adaileh R**. (2006). Investigation Of Factors Influencing Students' Intentions To Use Internet: Jordanian University Context, Journal Of Economics And Business, Qatar University, 12 (2), 47-62

List of Publications in Arabic

[33] **Al-Qatawna Ayman, Al-Khadr Ali, Al-Adaileh Raid** - The Role of Regulatory Factors in the Crisis Management System in Commercial Banks - Al-Karak Governorate, Jordan: A Field Study, *Damascus University Journal*, 2007.

[34] **Al-Qatawna Ayman, Al-Khadr Ali, Al-Adaileh Raid** - The Impact of Organizational Obstacles on Crisis Management in the Jordanian Extraction Sector, *Damascus University Journal*, 2007.

[35] **Al-Shawawra Faisal, Al-Adaileh Raid** - Financial Indicators and Their Role in Evaluating the Performance of the Jordanian Phosphate Mines Company, *Al-Baath University Journal*, Volume 32, Al-Baath University, 2010.

[36] **Al-Adaileh Raid** - Perceived Obstacles to E-Government Services from the Perspective of Public Sector Employees in Jordan: A Field Study, *Yarmouk University Research Journal, Series of Basic and Engineering Sciences*, Volume 20, Issue 1, 2011.

[37] **Al-Shawawra Faisal, Al-Dmour Feroz, Al-Adaileh Raid, Al-Mbaydeen Hisham** - The Role of Human Resources in Improving the Use of Automated Management Information Systems in the Financial Department at Mutah University, *Ain Shams University Journal, Arab Republic of Egypt*, Accepted for Publication, 2011.

[38] **Al-Adaileh Raid; Abu Samhadana Marwa (2014)** - Information Quality and Its Impact on Creative Leadership from the Perspective of Employees at the Jordan Islamic Bank for Investment and Finance in the Southern Region Governorates, *Jordanian Journal of Business Administration*, Volume 10, Issue 3.

[39] **Al-Smirat Bilal, Al-Adaileh Raid, Abu Mismar Iman (2015)** - The Impact of Information Technology on Human Resource Management Functions in the General Administration of Education in the Asir Region, *Scientific Journal of Economics and Commerce, Faculty of Commerce, Ain Shams University*, Issue 2.

[40] **Al-Adaileh Raid, Al-Mbaydeen Hisham, Al-Smirat Mohammed (2016)** - Factors Affecting the Use of Electronic Banking Services via the Internet from the Customers' Perspective: A Field Study in the Southern Region - Jordan, *Jordanian Journal of Business Administration*, Volume 12, Issue 3.

[41] **Al-Smirat Mohammed; Al-Adaileh Raid (2017)** - Factors Affecting the Use of Electronic Banking Services via Mobile Phones from the Customers' Perspective: A Field Study in the Southern Region - Jordan, *University of Sharjah Journal for Humanities and Social Sciences*, 14 (1), 182-200.

Books

1 Al-adaileh R. (2008) Essentials of Management Information Systems, First edition, Yazeed Publications, Karak-Jordan.

2 Al-adaileh R. (2012) Management Styles and Information Technology Diffusion: A Developing Country Context, LAP LAMBERT Academic Publishing.

Conferences and Workshops

1 Al-adaileh, R., & Siddiqi, J. (May, 2003). Information Technology Diffusion: A Strategic Perspective, Conference Paper presented at IAMOT 2003, ENSGSI, Nancy-France.

2 Al-adaileh, R., & Siddiqi, J. (Sep, 2003) The New Management Paradigm and Arab Culture: Analysis of Appropriateness, Paper Presented at The First Middle East Conference on Technology Transfer, Bahrain.

3 Ali O. Al-Jaafreh, Asif Gill, Ahmed Al-Ani and Raid Al- adaileh, Factors Influencing Customer's Initial Trust of Internet Banking Services in the Jordanian Context, 22nd IBIMA Conference, Rome, Italy 13-14 November 2013(SCOPUS Q4)

4 Al-adaileh R., (March, 2021) The Missing Point Theory: The Impact of Strategic Management Processes on Organizational Performance as Mediated by Organizational Leadership, the 6th International Conference on "Managing Business in a Covid-19 Era: Opportunities and Challenges" 23rd March, 2021, Skyline University College, United Arab Emirates.

5 Technology Supported Education Conference: A Catalyst for Positive Change, King Hussein Bin Talal Convention Center / Dead Sea / Jordan - 28-30 / 10/2007.

6 E-Government Workshop, Wolverhampton Council Experience, May 2002, Wolverhampton, UK.

7 Quality Assurance Workshop.16-17 January. 2005, Organized By United Kingdom quality Assurance Agency for Higher Education, Amman/Jordan.

Courses taught/Currently teaching:

First: Doctorate and MBA courses	
Seminar in Strategic Leadership (PhD)	Strategic Management
PhD Students Supervision (Many Students in different countries).	Selected topics in business (MBA- many times))
MBA Students supervision (more than 100 Students).	Management information systems (MBA – many times).
Strategic Management for Public Health	E-Marketing strategy (MBA course)
Research methodology	Project Management (MSc course).
Research Project	E-governance Project Management
Staffing Strategy	Corporate Information Strategy and Management
Second: Undergraduate courses	
Introduction to management information systems	Total Quality Management
Marketing information systems	Graduation project
Principles of business administration.	Business process re-engineering
Principles of marketing.	Information systems' seminar
Strategic management. (Many times).	Strategic Information Systems
Change Management and Technological Innovation	Information system project management
Marketing cases	Managing information resources and systems
Operational information system	Introduction to Business Studies
Project Management	Database Management System
Principles of Decision Support System	Human Resources Management

Managerial Positions

- Dean of Students Affairs -Mutah University from September 2022 to September 2024.
- Head of Management Information Systems Department from Sep 2014 tell Sep 2015 - Ibn Rushd College for Management sciences – Abha/ Saudi Arabia.
- Head of Management Information Systems department from February 2011 tell August 2011.
- Head of quality Assurance -Mutah University/ from September 2010 tell August 2011.
- Vice Dean – Faculty of Business Administration- Mutah University/ from December 2009 tell September 2010.
- Head of graduate studies committee – Faculty of Business/Mutah University/ from December 2009 tell September 2010.
- Head of quality Assurance -Mutah University/ from March 2006 tell November 2009.
- Chairman of business administration and marketing department – Mutah University/ from September 1. 2005 tell Sep.2007.
- Head of higher education committee (MBA Program) / Business administration and marketing program /from October 2005 tell Sep.2007
- Faculty member / faculty of business administration - Mutah University / from September 1. 2005 tell Sep 2007.

Training Courses

- Quality of education (NCAAA) – two days – Saudi Arabia/ February 2012
- NCAAA standards / KPIs – Three days – Saudi Arabia / January 2014
- Standards Three and Four / NCAAA standards - Saudi Arabia / March 2014
- E-Learning course –ten days- Mutah university.
- Trainers' training course, Mutah university, 27-31 October 2009.
- Computer training course (WinWord, Excel) for one month (Jordan).
- During my work, I attended fourteen training courses that covered different banking activities (Jordan).
- TCP.IP introduction course as a part of my MSc degree (UK).
- Lotus notes computer training course as part of my MSc degree (UK).
- Dreamweaver (one-week web design training course), Sheffield Hallam university/UK.
- Strategic planning, 6 hours training program, February 2021.
- ToT, 10 hours training program, February 2021.
- Project Management Program, April 2021.
- Agile Methodology, June 2022.

- Internet of Things (IoT), June 2022.

Languages

- Excellent command of English language.
- Excellent command of Arabic language (native language).

Membership

- Editorial Review Board Member - Asian Economic and Financial Review.

- Member of the advisory board committee, Asian Economic and Social Society.

- Reviewer: Arab World Edition - Laudon, Management Information Systems, 2013 edition.

- Member of The Arab Academics and Scientists Union.

- Member of Scientific Review Committee - International Conference on Economics, Energy, Environment and Agricultural Sciences, 2014   Malaysia

- Member of the Quality Assurance Committee – Skyline University College.

- Member of the Research Committee – Skyline University College

- Member of the Community Engagement Committee – Skyline University College

- Former Memberof   the   Academic   Development Committee-Mutah University.

- Former Member of the strategy development committee - Karak municipality.

- Former Member of E-learning Committee – Mutah University.

- Former member of editorial board, Science Publishing Group journal (Journal of Investment and Management).

- Former member of Asian Academy of Management.

- Former member of the Board of Advisors, Centre of Excellence for Scientific & Research Journals

- Former member of editorial board of International Research Journal of Business and social Sciences (IRJBSS).

- Former member of Risk Management Committee, Prince Sultan College/ Alfaisal University.

References

- Prof. Jawed Siddiqi, Director of the Computing Research Centre Professor of Software Engineering, Email: J.I.Siddiqi@shu.ac.uk, 0 114 225 3781 (UK) +44 114 225 3781

- Prof. Mohammad Sarairah, Vice President, Mutah University, Mobile: +962 797531531

- Prof. Abdulsallam Abu Tapanjah, Mutah University, Faculty of Business, Tel- +962795287171